

User Guide

Controller App



thermoscreens.com



Contents

Initial App set-up	3
A. Registering an account	3
B. Connecting the controller to the Wi-Fi network	7
C. Connecting the controller to the App	8
D. How to rename the device	14
Controls	19
A. User interface	19
B. Change of fan speed	20
C. Change of heat setting	21
D. Change of desired room temperature	22
E. Timed mode	23
F. Temperature calibration and tolerance	24
Extra functions	27
A. How to change notification settings	28
B. Help and feedback	29
Connect controller to a smart speaker	30
A. How to connect Alexa to the controller for voice and routine commands	30
B. Setting up routines in Alexa with your controller	38
C. How to connect to Google Assistant	45
D. How to access the onscreen connection guide	52

You can find the Biddle Controller App on both **Google Play** and the **App Store**.









Initial App set-up

A: Register an account

To register a new account click, **Sign Up**.









Initial App set-up:

A: Register an account

Enter your location, email address and click to agree to the terms and conditions.

If you have entered in all the required information the **Get Verification code** button will illuminate. Click this button.



Register

United Kingdom

Email Address

Get Verification Code

] I Agree<u>User Agreement</u>and

Privacy Policy







Initial App set-up:

A: Register an account

Once verified, you can click the underlined text to see and read the full policiespolicies. To proceed click Agree.

You will need to log into your email account.

This email will ask you to verify your account.



User Agreement and Privacy Policy

Your privacy is of great importance, thus we have updated our Privacy Policy according to the latest laws and regulations to keep you fully informed.

Before you consent to use our services, please kindly read through and comprehend what we present to you.

More detailed information, please check

Privacy Policy and User Agreement

Agree

Disagree









Initial App set-up:

A: Your dashboard

Your dashboard will be empty as you now need to connect the touch controller to the App.













You will need to use a 2.4Ghz router setting

B. Connecting the controller to the Wi-Fi network

Enter your Wi-Fi name and password.









You will need to place the unit into Fault Mode – Overheat Fault

C. Connecting the controller to the App

Select Add Device or the + button to start.

You will see the icon for the controller on the screen labelled Thermoscreens.

Click the icon labelled Thermoscreens to begin.









C. Connecting the controller to the App

Putting the unit into Fault Mode

CCS-V10E J2 fitted with 2-way connector with two red wires. For overheat fault remove 2-way connector.

Note: CCS-V10W (water/ambient) J2 fitted with 2-way connector fitted with wired link (as pictured)











C. Connecting the controller to the App

Now, with the touch controller you will need to reset the device/place it in pairing mode.









C. Connecting the controller to the App

Please follow the onscreen instructions and once the indicator is blinking on the device, select the button and then next.





Confirm indicator rapidly blink

Next







The App will scan for the device.

Once the controller is found it will register, then initialise.











The controller will then be paired with the unit and the App and the temperature control screen will appear.

If this does not work, please try the steps again and make sure that you are using a 2.4Ghz router setting and have a strong WI-FI signal.

The warning triangle in the corner shows the Overheat Fault is still active on the unit.

Reset Procedure.

- Turn unit off for 10s
- Reset thermal cut-out
- Press the Home button 4 times on Touch Pad

The warning triangle will disappear and the App, touch controller and unit are all successfully paired and ready to use.









D. How to rename the device

Click settings.









D. How to rename the device

Click edit.



Tap-to-Run and Automation	>
Third-party Control	
0	
Yandex	
Device Offline Notification	
Offline Notification	
Others	
Share Device	>
Create Group	>







D. How to rename the device

Click in Name.









D. How to rename the device

You can now change the name of the device and select **Save.**









D. How to rename the device

You will see the name has changed.









A. User interface









B. Change fan speed

You can click the fan speed selector/indicator and change the fan speed to **Low**, **Medium** and **High**.









C. Change heat settings

You can use the heat setting selector/indicator to change the heat setting to **No Heat**, **Half Heat** or **Full Heat**.











D. Change room temperature

In Auto mode you can use either the slider or + or – buttons to change the temperature.















E. Timed mode

The touch controller can be set up to use timed modes.

Select the settings.

Select 'Timed Mode' to change this.



Timed Mode	None Timed >
Temp Unit	°C >
Temp Calibration	0°C >
Tolerance	2°C >
Timed Mode	
None Timed	~
Timed	
Confirm	









0		۲	
← Back	245		
241			
Period 1	06.00	20°C	>
Period 2	08:00	150	>
Period 8	16:00	20/C	>
Period 4	22:00	15%	>



Simply click on the desired setting to choose it.

24 Hours – This allows you to change the set temperature point for a 24 hour cycle.







0		Ģ	٩	
← Black	5+2			
Mon to Fil				
Period 1	06	5:00	20°C	2
Period 2	08	1:00	27°C	>
Period 3	16	5:00	20°C	>
Period 4	22	2:00	15°C	>
Saturday				
Period 1	00	5:00	20°C	>
Period 2	08	3:00	27°C	>
Period 3	16	5:00	20°C	>
Period 4	25	2:00	15°C	>
Dunday				
Period 1	08	5:00	20°C	>

•		Ċ	
← Lack	20		
Vorsio -			
Periodif	05.00	2010	>
Period 2	08.00	2710	>
Period 3	19.00	270	>
Period 4	22.00	15°C	×.
Destar			

Period 1	05.00	2010	>
Period 2	03 00	2710	>
Period 3	19.00	77 C	>
Period 4	22.00	1510	>
Wether step			
Series: 1	05.00	200	Ż

5+2 – This allows you to use a week and weekend setting to change the set temperatures.

7D – This is a simple 7 day setting, allowing you to change the set temperature points.







You can select the temperature and change it using the wheel from **20** to **27** or using the **time**.



remperature	250
Start Three	
S ATT THIS	
1.0	
17	
18	
19 hour	0 minute
20	1
21	2
Confirm	







Extra functions

When **Me** is selected you will see these options.

Home Management – This allows you to change the notification settings on the App.

Message Centre – This allows you to send a message for technical advice.

FAQ & Feedback – This will show you the frequently asked questions and feedback.









Extra functions

A. How to change notification settings

Click the **Home Management** Button and you can easily turn notifications on or off..

You can also turn off the ability to create alarms, home button visibility and stop bulletins.









Extra functions

B. Help and Feedback

Once you have selected the help and feedback option, you can search for your issue in the top bar or select the **Feedback/Suggestions** Button to submit your own.

All conversations can then be seen in the **Message Center**.



Most Asked				
My Devices	Device networking iss			
App use issues Third-party control iss				
FAQ				
How do I share a device?	>			
My device needs to be re-configured, but I don't know how to reset the device into EZ/AP Mode?				
How to configure Tap-to-Run and Automation?				
The device is often offline, the device or device is often offline, the device or device sindicator keeps flashing, and the device cannot b				
Feedback / Suggestions				







A. How to connect Alexa to the controller for voice and routine commands

Open your Alexa App and select More.









Your Skills

Connect controller to a smart speaker





Then select Skills & Games.

Click the magnifying glass to open the search window.











Enter Tuya Smart.

You will see the Search appear at the top.Select it.







Once selected you will then need to click **Enable** to use.













Next Step Help

«Tuya Smart

At this screen you need to use the same user name / email address and password you used to log into the Thermoscreens App.

Make sure that you read and accept the terms and conditions and click Next Step.













Your account information will then be verified.

You will need to complete a simple puzzle to verify you are a human and not a computer program.











Select **Cubee** and then **Link Devices**.

Enter in the same **password** that is used to log in to the App and read and accept the Terms and Conditions.

Click Authorize.







Your controller and App is now linked to your Alexa account and is ready for vocal commands.

- Example Vocal Commands:
- "Alexa, open Air Curtain".
- "Alexa, close Air Curtain".
- "Alexa, change fan speed to high".

"Alexa, change Air Curtain temperature to 27 degrees".

NOTE: The device name is used for Alexa. So, if you haven't changed it from default it will be Thermoscreens. E.g. "Alexa, open Thermoscreens".

You can change this by referring to page 7 section D.



Account Linked for Tuya Smart Tuya Smart by Tuya Inc. is now linked

Your Tuya Smart account has been successfully linked.

What to do next:

Close this window to discover smart home devices you can control with Alexa.

CLOSE







B. Setting up routines in Alexa with your controller

You can see that we have the **Thermoscreens controller** and an **Alexa Smart Speaker** set up.

These are some examples of routines you can create.

Let's say we want to create a routine that allows you to turn the air curtain on, have it change to auto mode and the temperature to 26 Degrees for when the shop is opened in the morning.

To start click the + icon.











From here you need to give the routine a name.

For this example we will use Open Shop.









Now click Voice.

This is the voice command you want to say to your smart speaker, in order to start the routine. For this example we will use Open Shop.











Now select **Smart Home**.

Here you can see the controller listed as Air Curtain. Click on it.









From here you can see the range of options available.

We want the air curtain to switch on first, so click **switched** and then change the toggle over to **On**.











Next we want to set the temperature to 26 degrees, so click **Set Temperature** then change it to 26 degrees.

Finally we need the Air Curtain to be placed into Auto Mode, so simply click **Mode** then select **auto**.

To complete the routine you now click **Next**.











You can now see the routine is set up. Click **Save**.

Success Screen.

Now, when you say Alexa, open shop the air curtain will turn on, set the required room temperature to 26 degrees and set the unit into Automatic mode.







C. How to connect to Google Assistant

Once you have connected the Google smart speaker to your wi-fi and completed the set up instructions, open up the Google Home App. Once here select the + icon in the top right corner.















Select Set Up Device.

.

Ð

Add something new, like a Chromecast, Google Nest speaker or display or a partner device, including those labelled 'Seamless Setup with the Google Home app'.

Works with Google

Link one of your existing devices or services, such as connected light bulbs or plugs.

Select works with Google.











q W р 0 е а S 公 $\langle \times \rangle$ b n Ζ Ŷ 123 search 9 space

In the top search bar type Tuya Smart. Tuya Smart will appear, click on it.











Select Thermoscreens and then Link Devices.

Enter in the same **password** that is used to log in to the App and read and accept the Terms and Conditions.

Click Authorize.











At this screen you need to use the same **user name / email address** and **password** you used to log into the Thermoscreens App. Make sure that you read and accept the terms and conditions and click **Next Step**.













Your account information will then be verified.

You will need to complete a simple puzzle to verify you are a human and not a computer program.









f) Thermostat	Routines	Settings	
	A Air Curtair	ir Curtair 1 device า	٦	
		Office 1 device		

It will then ask you what device you want to connect. Click on the Controller. If you have not changed the default name, then this may appear slightly different. Click on the controller / thermostat.

The controller is now linked with Google Assistant and you can start using voice commands to control the connected unit.

For example you can say:

"Hey Google, change the fan speed to high".

"Hey Google, change the temperature to 26 degrees".

"Hey Google, open Air Curtain".

(If you have not changed the default name, you will need to say this).







D. How to access the onscreen connection guide

With the controller connected to the unit and the App also connected to the controller, go to your home screen and select **Alexa** or **Google Assistant.**



Tap-to-F	Tap-to-Run and Automation >				
Third-part	y Control				
0	•••	0			
Alexa	Google Assistant	Yandex			
Device Off	line Notificatio	on			
Offline N	lotification				
Others					
Shara Da	avice		``		







From this screen select Link with Account Password and it will show you on screen help with connecting the controller to **Alexa** or **Google Assistant.**



Please note: Literature that is provided with smart speakers should be used for help and guidance.



